Jeve's Pet Care (JPC) will maintain the environment & routine you have previously encouraged for your pets. We give our full attention, care & love while caring for your pets. We use only positive, composed & nurturing interactions with your them to create balance, happiness and good behaviour.

We respect your privacy and maintain professional attitudes while in your home. We take all measures to maintain a safe and healthy environment for your pets and pet care provider.

All previously broken, malfunctioning, or otherwise damaged possessions in your household not caused by JPC, is not our responsibility. We will try our best to protect, maintain and secure all and any such properties.

All injuries, ailments or occurrences to pets while in our care not caused by JPC is not liable. We will try to protect, secure and provide a healthy environment to all creatures in our care.

Pets are not only our friends, but wonderful, caring, intelligent and compassionate creatures who require healthy food, fresh water, open air, exercise and love that JPC employees gladly provide. Let's grow together and teach the pets how to be happy, balanced and fulfilled.

Jeve's Pet Care will provide love, care, friendship and a healthy environment to all our animal friends. We encourage you to do the same.

Dog Walking, Cat Sitting & Other Pets

30/60-minute visit

- 1. Arrive within scheduled time. (Please note: visit time may vary by 30 minutes)
- 2. Provide fresh water, food, etc..
- 3. Walk, play, cuddles and lots of love and attention.
- 4. Provide regular updates regarding our visit detailing any new trick, bowel movements, walking habits & fun moments that have occurred.
- 5. Poop and scoop, and clean litter, and other creates, etc..
- 6. Give lots of hugs and kisses to our pet friends.

For a smooth transition & the best care of your pets, text or e-mail JPC 2 hours prior to leaving and 2 hours following your arrival at home.

Not applicable to Regular Monday to Friday Clients

In Home Pet Sitting

Over Night Stays

- 1. Arrive approximately 2 hours after your departure & depart 2 hours prior to your arrival at home. (Please note: visit time may vary by 30 minutes)
- 2. Be in your homes between the hours of approximately 11:00 PM to 8:00 AM.
- 3. At the home approximately every 6 hours throughout the day for walks, bathroom breaks, water, food, play and love.
- 4. Give food to pets approximately at scheduled times & provide fresh water throughout the day whenever necessary.
- 5. Take on 3-15+ minute walks during the day. Spread out accordingly, with other let outs for pees, play, exercise, etc.
- 6. Provide lots of play, hugs, brushing, games & other stimulating interactions.
- 7. Provide occasional e-mail on how your pets are doing, with photos.
- 8. Pick up mail and water plants.
- 9. Email a final Note of Care on completion to give a synopsis of our stay.
- 10. Maintain the environment in the state it was upon your arrival.

For care over 5 days, we are happy to have our Housekeeper or Yard Maintenance crew help maintain your home and yard.

Please ask about this service.

For a smooth transition & the best care of your pets, text or e-mail JPC 2 hours prior to leaving & 2 hours following your arrival at home.

Grooming

- 1. Arrive within scheduled time. (Please note: visit time may vary by 30 minutes)
- 2. Use nurturing, safe and comforting methods to groom your little ones.
- 3. Clean up after.
- 4. Provide a photo of before and after the groom upon request.

Socialization

- 1. Arrive within scheduled time. (Please note: visit time may vary by 30 minutes)
- 2. Provide a better understanding of your pets.
- 3. Demonstrate how to properly communicate, and get positive results.
- 4. Use positive reinforcement, gentle practices and redirection to get the best relationship with your pets.
- 5. Establish proper walking techniques, social tolerance & establish basic communications such as: sit, stay, leave it, down, off, come and other communications you currently use.
- 6. Help your new pet to be a well-adjusted friend not only to you, but to other people, pets & other environments.
- 7. Pet proof your home & impart simple, easy methods.
- 8. Teach you proper pet responsibility & guardianship. Start you & your pet on the road to a lifetime of mutually beneficial companionship & love.
- 9. Give lots of hugs and kisses to our pet friends.
- 10. Send a socialization transcript via email upon completion of sessions.

Housekeeping & Yard Maintenance

- 1. Arrive within scheduled time. (Please note: visit time may vary by 30 minutes)
- 2. Provide the agreed upon service within the requested service time.
- 3. Leave a professionally cleaned and maintained home and yard.

Find us on Facebook, Instagram, Twitter and YouTube.

Your commitment to us:

- 1. Provide a safe and healthy environment for your pet and pet care providers.
- 2. Keep routine and service information updated. Please notify by email.
- 3. Ensure all locks and keys are current, and in proper working condition.
- 4. Home and premise sensibly clean & maintained during times of our visit.
- 5. All leashes, collars, and crates are functional, safe and in excellent working order.
- 6. All tags and licenses are updated.
- 7. Make sure there is enough food, medicine, and other necessities for care of your pet.
- 8. All crates, pens and other domiciles for all creatures are safe, clean and well maintained.
- 9. If we are staying with your pets for over 5 nights, please leave fresh beddings, etc.. We will leave the bed unmade upon leaving the home.
- 10. Notify Jeve's Pet Care of any visitors who may be on your premises during our stay.
- 11.Leave a NOTE OF CARE detailing food, bathroom, play habits and other necessary information needed for the best care of your pet friends.
- 12. Notify JPC of any ailments, injuries, aggressions, behavioral concerns, and/or other issues that may arise during our care.
- 13. You will be responsible for all cost of veterinary care, medicines, transportations, and any other cost we incur while in care of your pets.
- 14. Notify JPC of early arrivals or late arrivals or departures from home.
- 15. Payment rendered in timely manner, with E-voice referenced for bookkeeping accuracy and efficiency.

For a smooth transition & the best care of your pets, text or e-mail JPC 2 hours prior to leaving & 2 hours following your arrival at home.

Sincerely

All information is private, confidential and intended for only the recipient.

Please respect it.

Thank you.

